

# Aloe



City of Windhoek

City of many faces

Issue 7 • April 2013



Chief Executive Officer  
Niilo Taapopi

## CEO's Corner THE CITY OF WINDHOEK PREPARATIONS FOR THE ANNUAL BUDGET PROCESS

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AND MUCH MORE . . .

Every year the City needs to prepare its annual budget for submission before Council for approval which will be effective from 1 July until 30 June the next year. To that effect we embrace a 'Participatory Budget' where the residents of Windhoek are encouraged to provide inputs on the budgetary prospects.

Participation can be done through existing structures which the City engages regularly by way of the City Councillors, Khomas Regional Council, Namibia Chamber of Commerce and Industries, National Union of Namibian Workers and the Windhoek Residents & Ratepayers Association amongst others. Residents have been actively participating when requesting for infrastructure/ projects within their neighbourhoods during meetings with City Councillors. With all the information gathered, Council will prioritise and direct as to what projects will receive attention for the specific year.

During the budget process the City is necessitated to adjust its tariffs for basic services which are provided to the municipality by the bulk suppliers NamPower and NamWater. The water tariff increase by NamWater is submitted before

Parliament for approval and given through to all municipalities. NamPower on the other hand submits their electricity tariffs to the Electricity Control Board for approval before enforcing same on municipalities. Unfortunately the City has no influence on the adjustment of these tariffs from the bulk suppliers. These basic services have long already become unaffordable for many of our residents and the City has limited resources to soften the burden of these basic needs.

Within the Capital and Operational Budgets the relevant departments must execute the City's responsibilities. Payment of municipal service accounts by clients remains vital to meet our monthly obligations and to continue with service delivery. For the last couple of years the City has reported a budget deficit mainly because of non-payment of service accounts and the increase in the demand for municipal services due to increasing urbanisation. Additional pressure comes from mushrooming of illegal structures. Many of the municipal services do not have any income stream attached to them but needs to be executed never-the-less. The tariffs are mainly cost reflective and some below cost. However, affordability remains

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# Editor's Desk



**Josua Amukugo**  
Manager: Corporate Communications, Marketing, Tourism & Customer Care

It is that time of the year, when we all had to adjust our watches one hour back to officially mark the winter season and try to keep warm as it is already freezing cold.

As a City, we have only two months left to the end of our financial year, and it's a tradition that we will continue to embrace our concept of participatory budget where the public will participate through the existing structures to make its inputs.

Her Worship the Mayor, has once again called on all of us to use water wisely, a call that need to be extended to all corners of the City, in order to ensure that we save water enough to get us through to the next rainy season.

We would like to congratulate the 2013/14 Junior Council elect which was recently inaugurated, as usual the City of Windhoek will continue to fully support the initiatives of these young minds in their focus to address and curb social problems in order to better our society.

We are glad to inform you that the City has recently extended its diversification approach by formalizing its co-operation with the three sister towns, Opuwo, Otavi and Usakos when we signed memorandum of understanding in various area of common interest and we will continue to offer further support.

Let us also extend our appreciation to the residents for your continuous support in our clean up campaigns; a clean City is indeed a health city. Keep up the great work.

Enjoy reading, until next time.

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the most important factor when the City considers tariff adjustments alongside the cost to provide services to residents.

Currently the Capital Budget amounts to about N\$342 million and the Operational Budget stands at about N\$2.2 billion for the financial year 2012/2013. All future budget estimates will be closely monitored to reflect affordability and maintain our current infrastructure in a proper state to

enable us to deliver all municipal services. The City's budget for the 2013/2014 financial year will be implemented with effect from 1 July 2013 and residents will be informed of new tariffs, etc. prior to its implementation.

The City remains committed to its vision and mission and to this end it strives to meet its mandate through responsible budgeting by involving its stakeholders and residents.

# SALE OF ERVEN IN OTJOMUISE EXTENSION 4

Erven available are for Otjomuise Ext 4 and they are only 116 erven available in total to be sold through the offer to purchase procedure.

One needs to be a first time buyer (people who never owned property before or registered before at the deeds office).

Applications are available at Customer Care Katutura and Town House at a non-refundable fee of N\$ 60.00 as from 18 April until 06 May 2013, erven can be bought cash or through the bank.

### The following documents must be attached:

1. Copy of certified Identity Document
2. Bank guarantee/pre-approval
3. Payslip
4. Proof of payment (N\$ 60.00 non-refundable fee)
5. Marriage certificate if applicable.

The offer to purchase document must be initialled on all pages, attach necessary documents as indicated in the form and place it in the sealed envelope and submit it at Customer Care Katutura.

For more information, please contact: **Liina Kalili** at Tel. 290 2313 or by e-mail [Liina.Kalili@windhoekcc.org.na](mailto:Liina.Kalili@windhoekcc.org.na)

The Aloe is produced by the Corporate Communications, Marketing, Tourism & Customer Care Division in the Office of the Chief Executive Officer. The public is welcome to make constructive submissions via the Editor's Column, and submissions should be forwarded to the following address.

If you wish to make comments, suggestions, contributions or advertise in the Aloe, send an e-mail to [communication@windhoekcc.org.na](mailto:communication@windhoekcc.org.na) or visit our website for more information at [www.cityofwindhoek.org.na](http://www.cityofwindhoek.org.na).

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**Printed by:** **Solitaire Press**



# MAYOR'S MESSAGE

The Central part of Namibia in which Windhoek is situated is not spared from the heat of persisting drought in most parts of the country.

The concerning situation took a prominent position during the 3rd monthly Council meeting, where Her Worship the Mayor, Cllr. Agnes Kafula called on the residents and visitors to use water sparingly, due to the drought situation that continues to persist in the most part of the country.

The situation needs serious interventions from all stakeholders especially the residents, to curb demand and to exercise demand management strategies as there was minimal inflow of water into most of the dams that supply water to the City.

***"We are now approaching the end of the rainy season, and the level of water in our dams around the City is not that desirable. It should therefore be a responsibility of each and every one of us to use the little water we have economically so that we don't run dry before the next rainy season".***

Although at the moment there is no reason to panic, experience has shown that January, February and March are traditionally the best months for inflow into the dams.

To the contrary those months have been the driest since 1996, incidentally the year of the last drought in the Central areas.



Surprisingly, the three dams have been reported to have substantial lower level of water than same time last year.

The water supply situation will be reassessed at the end of the rainy season and the measures either relieved or strengthened depending on the situation at that time, with the information to be communicated to the public accordingly.

**During the joint media briefing that took place last month with NamWater, residents were informed that the City has decided to introduce the following water management strategies:**

- Reduction of the middle tariff block for residential customers from 45m<sup>3</sup> to 36m<sup>3</sup>
- No watering of gardens between the hours of 10:00 and 16:00
- Ban on the use of hose-pipes to wash motor vehicles.
- Mandatory closure of all private swimming pools when not in use





## 2013/2014 JUNIOR COUNCIL INAUGURATED

The 2013/14 Junior Council has been inaugurated on the 14th March 2013, taking over the reign from the 2013/2013 Junior Council.

The Junior Council Executive Committee is made up of the Junior Mayor Emma Theofelus, (Khomas High); Deputy Junior Mayor Michael Brewis (Windhoek Gymnasium Private School); Treasurer Irene Brinkmann (Delta Secondary School); and Secretary Jessica Shaama from Academia Secondary School.

The Junior Councillors went through a leadership training where they were equipped with knowledge and skills on leadership to assist them in fulfilling their tasks as Junior Councillors.

Speaking at the inaugural occasion, Mr. Niilo Taapopi, Chief Executive Officer of the City of Windhoek explained that the Junior Council of the City of Windhoek is a platform created in partnership with the Ministry of Education for the youth to interact meaningfully, through early exposure to political, social and leadership qualities a, functions, activities and roles as

they are future leaders of our country. The concept started in 1999, with 15 secondary schools in Windhoek represented, with the number having grown up to 26 secondary schools this year.

Mr. Taapopi emphasised that the Junior Council has grown to be one of the many working interventions by the City of Windhoek to enhance the quality of the livelihoods of the citizens.

With the population growth and expansions of the boundaries of the City, this platform will also have to expand to ensure betterment and good coverage.

At the same occasion, Her Worship the Mayor of the City of Windhoek, Cllr. Agnes Kafula applauded the outgoing councillors for their efforts in successfully implementing their projects such as supporting orphans and vulnerable children; volunteering at the old age homes and visiting as well as raising funds in support of cancer.

The Mayor welcomed the incoming Junior Mayor, Cllr. Emma Theofelus and her fellow Councillors and encouraged them to

continue building on the strong foundation laid by their predecessors; while assuring them full support from the Councillor of the City of Windhoek in their initiatives towards the development of the community.

In her acceptance speech, the outspoken Junior Mayor Cllr. Emma Theofelus expressed her gratitude and appreciation for being elected, while thanking her school Khomas High for believing in her.

She outlined the Junior Council for 2013/2014 commitments in implementing projects such as creating a platform for young people to get information and guidance to curb social problems such as teenage pregnancies; baby dumping.

She called on her fellow Councillors to support and learn from the senior citizens, and urged them to work together with the Cancer Association of Namibia in identifying the areas of need in the plight against cancer.

The event was entertained with some electrifying performance by Greenwell - Matongo Community Library Dancers.

The outgoing councillors were awarded with certificates of achievements.





Deputy Mayor of Otavi Cllr. Lotte Hengombe and Her Worship the Mayor of the City of Windhoek, Cllr. Agnes Kafula after the signing ceremony.

## CITY OF WINDHOEK INKED MOU WITH OPUWO, OTAVI AND USAKOS.

The City of Windhoek recently extended its diversification approach by signing memoranda of understanding with three sister towns namely: Opuwo, Otavi and Usakos.

The co-operation agreements are signed in area of common interest such as technical and engineering

services; capacity building and human resources development; legal services, town planning, property and land management; waste management ; economic development; technical co-operation; emergency management; finance administration and procurement; information technology; local Economic Development, Tourism promotion and

youth development.

The signing of the agreements of co-operation formalised the partnership relations between the City of Windhoek and the respective town councils in order to jointly participate in finding solutions to common challenges facing the local authorities.

## ON THE 16 MARCH 2013 MAYORAL CLEAN-UP CAMPAIGN TOOK PLACE AT KATUTURA CENTRAL



# CITY RAISE AWARENESS ON DISASTER MANAGEMENT



The City of Windhoek is faced with a daunting task of rapid rural-urban migration at an estimated annual rate of 4.5%.

The majority of the City migrants settle in the informal settlements where they face numerous challenges. Overall, informal settlements are growing at a rate of about 10% annually.

Residents of informal settlements are particularly exposed to various hazards (fires, health issues, etc.) which, if not proactively addressed, can develop into emergencies and disasters.

Thus, the Community Services Department through the Disaster Risk Management Division resolved to carry out a Vulnerability and Capacity Assessment (VCA) in the entire municipal area of Windhoek, which started with a pilot project in One Nation last month, and it is expected to be replicated to other location in the future.

However in an effort to address the aforesaid challenges, the City of Windhoek Disaster Risk Management, Community Development, Emergency Management

and Health Services also embarked on a jointly organised educational campaign to educate the residents about disaster management under the theme "working together towards improving the living standards of our people in the informal settlements".

The campaign focused on improving the living standards and general health of communities in the informal settlements of the City of Windhoek through education. The campaign is targeting the most vulnerable areas, with the subsequent roll-out to the rest of the areas within the City of Windhoek jurisdiction.

Personal Hygiene, Home & Environmental Hygiene, Sanitation, Safe water and food safety are some of the topics that took a centre stage during the campaign.

Emphasis was mostly put on maintaining a personal hygiene as a starting point in reducing other health related risks.

The residents were provided with information on how to prevent house/shack fires, what to do when the fire start

and where to seek assistance.

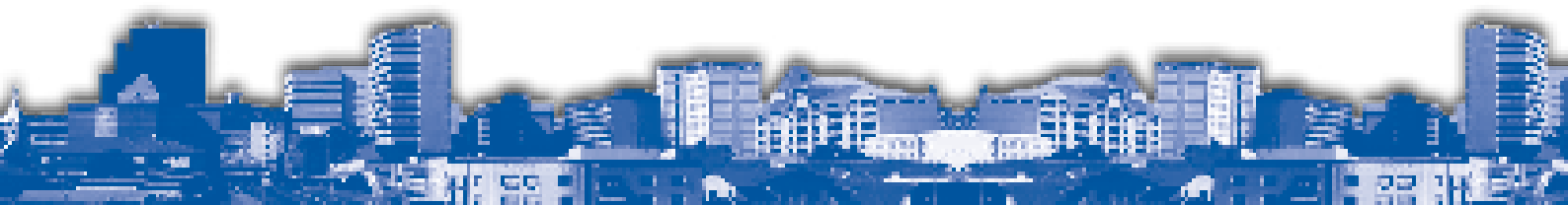
Residents are informed to make sure that there is at least a 3 meter distance between houses; and to keep candle, lighters etc away from children, as well as to keep all flammable items from source of fires.

The City of Windhoek officials emphasised the importance of the emergency number that residents must directly call during emergencies so that prompt response could be activated.

Community members were also urged to provide accurate information when reporting emergencies as this will help the responders to effectively deal with the emergency.

It is a well-known fact that when a disaster strike it results in events of substantial extent causing significant physical damage or destruction, loss of life or drastic change in environment, thus it is important that residents equip themselves with essential knowledge about various hazards and ways to overcome them.

# City of many faces





# CITY OF WINDHOEK TO DEVELOP A SMALL, MICRO AND MEDIUM ENTERPRISES (SMME) POLICY

The City of Windhoek intends to address the regulatory constraints faced by the Small, Micro and Medium enterprise sector, by creating and enabling environment that will support the growth and development of the SMME sector within the City.

The creation of an adequate and practical regulatory framework will strive to address any existing inappropriate legislative and regulatory condition that constrains development of the SMME sector to enable new innovative businesses with a new focus on job creation to promote local economic growth.

The regulatory framework needs to be driven by a solid enterprise development policy that will guide all stakeholders.

The small businesses in the formal and informal sector are key role players in the City's economy, contributing greatly to the local economy while acting as a source of employment creation. Support and assistance for small business development are currently provided through different organizations and institutions in a largely fragmented manner.

In the absence of a national SMME policy, the SMME trading is being regulated by the following policy frameworks:

- Business Registration Regulations No. 3669 of 26 July 2006
- Informal Trading Regulations No. 3882 of 23 July 2007
- Lease Agreements which regulates the control of leasing immovable property to SMMEs.

The SMME policy will aim to bridge the gap by addressing common challenges and growth demand for informal and formal entrepreneurs, such as: access to affordable land and premises; access to affordable and relevant education and training; access to business advice and services; finance; skills development support; business mentoring and business infrastructure.

SMMEs are the seed of industrialization and they need as much support possible, as well as a supporting framework to push them in the right direction, so that their production and services can be on par with the quality products clients expect. It is therefore expected that the private and public sector take responsibility to build capacity so as to enable SMMEs to prosper.

## Calendar April 2013

### EXHIBITIONS

**19 Mar - 25 May** - "#Gurose #khoa-e di tamase" by John Sampson, The Namibia Business Innovation Centre (NBIC) is hosting an exhibition titled "#Gurose #khoa-e di tamase" meaning, "First do no more harm" by internationally renowned artist John Sampson. @ Innovation Village.

**27 Mar - 26 Apr** - **Land matters in art:** In collaboration with the Ministry of Lands and Resettlement, the GIZ in September 2012 invited Namibian artists to participate in an artistic dialogue on land and land reform in Namibia. @ FNCC. Viewing times: Mon to Thurs: 09:00 - 19:00, Fri: 09:00 - 12:30. <http://www.fncc.org.na>

**23 Apr - Park talk:** Approach on Patch Mosaic Burn System - This edition of Park Talk will take a look at the Patch Mosaic Burn System implemented in Etosha in 2012. @ FNCC, 18h00

**24 Apr - News Talk:** The Promise of Kaza, the Kavango-Zambezi Transfro, The Promise of KAZA, the Kavango-Zambezi Transfrontier Conservation Area, by Russell Taylor @Namibia Scientific Society, 112 Robert Mugabe Avenue, 19h00

### THEATRE

**02 Apr - 04 May** - 'The Grass is Growing Back' Photo Gallery by Chr. Skowski, @ FNCC. Viewing times: Mon to Thurs: 09:00 - 19:00 Fri: 09:00 - 12:30. <http://www.fncc.org.na>

**27 April - Afrikaans is Groot,** Catch South African star Jack Parow and local attraction Wambüseun live in one show in Windhoek. @ Windhoek Show Ground at 16h00.

**27 April** - Namibian Premiere 'Grey Matter', Grey Matter offers a rare narrative insight into the "burden of surviving" for multiple

sectors of the Rwandan population. @ 19h00, Goethe Centre/NADS

**07 May - Documentary** 'so large and expansive - the nature of Otto Modersohn', Katutura Art Community Centre @ 19h15, German with English subtitles. Entrance: free

### SCREENINGS

**24 Apr** - Movie Screening 'Hugo', The movie won five Oscars in 2011 and earned director Martin Scorsese his third Golden Globe Award for Best Director. @18h30, FNCC, Entrance, N\$ 10

**25 Apr** - Movie screening 'Drei / Three', When the truth comes to light, the trio come up with a surprising solution. Language: German with English subtitles @ 19h15, Goethe Centre/NADS, Entrance free

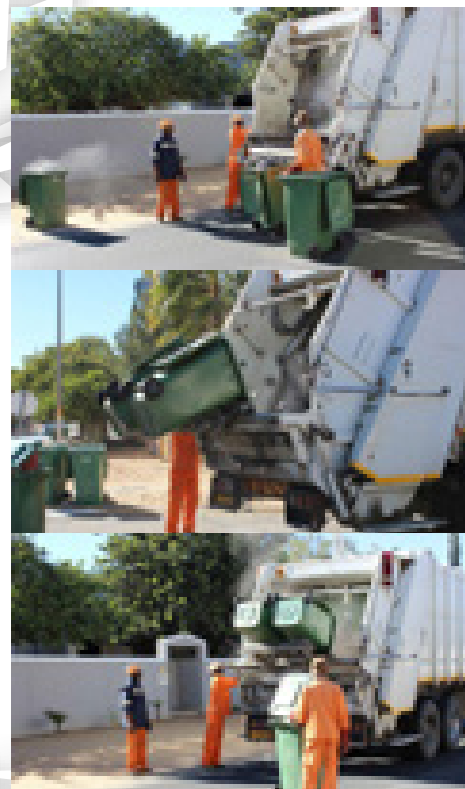


# PUBLIC NOTICE

## CHANGES IN THE HOUSEHOLD REFUSE REMOVAL OPERATIONS

The City of Windhoek hereby wishes to inform all the residents that in the quest for efficient and effective service delivery to our residents, the Solid Waste Management division is implementing the following changes in the household refuse removal operations:

Commencing on Monday, 20th May 2013, the household waste removal operations will take place over two shifts spanning from 05h00 - 18h00 as illustrated below.



OPERATING HOURS OF HOUSEHOLD REFUSE REMOVAL TEAMS	
MORNING SHIFT	
MONDAY - FRIDAY (INCLUDING PUBLIC HOLIDAYS)	05:00 - 12:00 <i>or until ward is completed</i>
AFTERNOON SHIFT	
MONDAY - FRIDAY (INCLUDING PUBLIC HOLIDAYS)	11:00 - 18:00 <i>or until ward is completed</i>

Residents are urged to push out their wheelie bins the night before removal day and only return the bin into the yard once emptied.

Please note that the household refuse removal calendar will not change, and therefore all areas will still be serviced on the same day.

This means that you may see City employees working in your respective residential areas until late afternoon, and you are requested to provide them with the necessary support for the smooth transition to the new shift system.

The City of Windhoek appreciates the co-operation of all its residents in ensuring that sustainable waste management practices are implemented; and we remain committed to deliver effective and efficient services, thereby enhancing the quality of life of all our people.

**WASTE**

AVOID  
REDUCE  
RE-USE  
RECYCLE  
DISPOSE

SOLID WASTE MANAGEMENT DIVISION



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